### **Air Education and Training Command**

Sustaining the Combat Capability of America's Air Force



Occupational Survey
Report
AFSC 1C1X1
Air Traffic Control

Lt Kimberly McCoy 1 October 2004

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**Report Documentation Page** 

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## **Overview**



- Survey background
- Survey results
- Implications



### **Executive Summary**



- Technical tasks are performed throughout all skill levels
- Career ladder documents well supported by survey data
- Job satisfaction indicators are positive



#### **Work Performed**



- Controls en route and terminal air traffic by use of visual, radar, and non-radar means
- Supervises and manages air traffic control (ATC) facilities
- Initiates and issues ATC clearances, instructions, and advisories to ensure safe, orderly, and expeditious flow of air traffic operating under instrument and visual flight rules
- Plans, organizes, directs, inspects, and evaluates
   ATC activities



## **Current Training Program**



- AFSC-awarding courses: 334 TRS, Keesler, AFB, MS
  - E3AQR1C13-000, Air Traffic Control Fundamentals Course, 4 weeks
    - 12 semester hours for CCAF

Programmed TPR
 Programmed Elimination Rate

FY04: 430 FY04: 12%

FY05: 506 FY05: 10%

FY05 (retrainees): 50 N/A for retrainees

E3AQR1C13R-000, Air Traffic Control Radar Apprentice Course, 6 weeks, 2 days

12 semester hours for CCAF

Programmed TPR
 Programmed Elimination Rate

FY04: 215 FY04: 13%

FY05: 228 FY05: 13%

FY05 (retrainees): 25 N/A for retrainees

E3AQR1C13T-000, Air Traffic Control Tower Apprentice Course, 6 weeks, 2 days

12 semester hours for CCAF

Programmed TPR
 Programmed Elimination Rate

FY04: 215 FY04: 10%

FY05: 227 FY05: 7%

FY05 (retrainees): 25 N/A for retrainees



## **Survey Background**



- Last Occupational Survey Report (OSR): February 2001
- Current survey developed: November February 2004
  - Laughlin AFB TX
  - McGuire AFB NJ
  - Shaw AFB SC
  - Tyndall AFB FL
  - Eglin AFB FL
  - Hurlburt Field FL
  - Patrick AFB FL
  - Keesler AFB MS
  - Nellis AFB NV





## **Survey Background (Cont.)**



- Survey initiated to obtain data to:
  - Evaluate current classification and training documents
  - Support promotion test development
  - Review technical training separation of radar and tower
- Current survey data collected: April June 2004
- Components surveyed:
  - Active Duty: 3-, 5-, 7-, and 9-Skill Levels
  - Guard: 3-, 5-, 7-, and 9-Skill Levels





## **Survey Sample Characteristics**

	<u>AD</u>	<u>ANG</u>	<u>Total</u>
Assigned*	3,355	358	3,713
Mailed Out	3,043	290	3,333
Sample	1,733	0	1,733
Usable Returns	57%	0	52%

Average time in career field for AD: 6 years 4 months

Average TAFMS for AD: 7 years 3 months

Percent of AD in first enlistment: 43%

<sup>\*</sup>Assigned as of Feb 04



## **Command Representation**















Command	Assigned %**	Sample %
ACC	25	25
AETC	23	24
AMC	15	20
USAFE	9	11
PACAF	9	11
AFMC	6	7
AFSOC	3	2
OTHER*	2	1
ANG	8	0





Note: Columns may not add up to 100% due to rounding

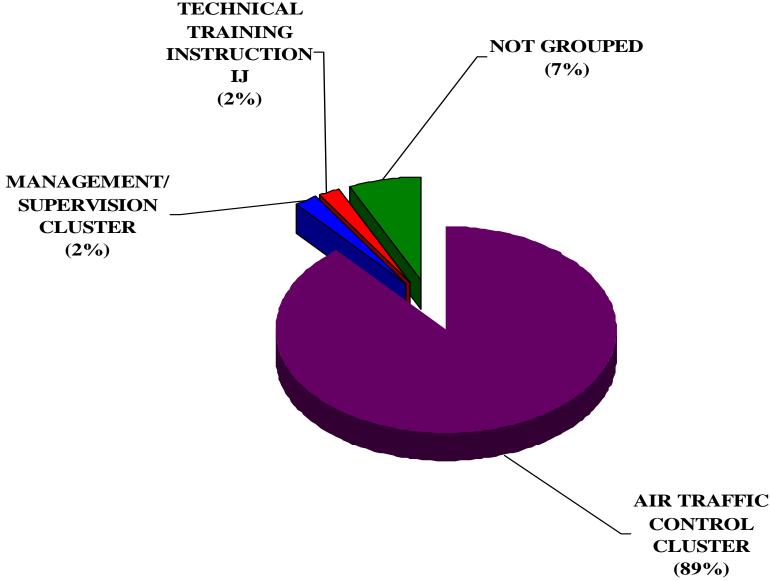
<sup>\*</sup>Other includes: AFSPC, AFFSA, USAFA, AFRES, AFOTE, AFSA, ELM, HQ US, PACOM, USSOC

<sup>\*\*</sup> Assigned as of Feb 04



## **Specialty Clusters and Jobs**





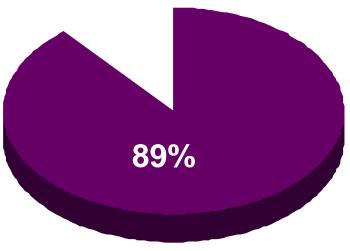


### AIR TRAFFIC CONTROL CLUSTER

(N=1,546)

- THOOPER AND THE
- Apply duty, operational, and local aircraft priorities
- Annotate or update flight progress strips
- Complete preduty equipment checklists
- Perform interfacility coordination
- Issue altimeter settings
- Perform intrafacility coordination
- Transfer control of aircraft
- Transfer position responsibility
- Issue traffic advisories



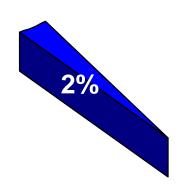




## Management/Supervision IJ (N=40)



- Write or indorse military performance reports
- Write recommendations for awards or decorations
- Conduct self-inspections or self-assessments
- Counsel subordinates concerning personal matters
- Conduct supervisory performance feedback sessions
- Assign personnel to work areas or duty positions
- Maintain administrative files
- Conduct general meetings, such as staff meetings, briefings, conferences, or workshops
- Inspect personnel for compliance with military standards



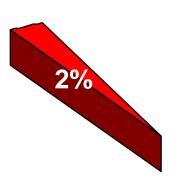


## **Technical Training Instruction IJ**





- Counsel trainees on training progress
- Conduct formal course classroom training
- Evaluate progress of trainees
- Administer or score tests
- Brief personnel concerning training programs or matters
- Initiate ATCTD or radar simulator sessions
- Operate pseudopilots for ATC simulators
- Administer computer-based training
- Write training reports
- Maintain training records or files
- Evaluate effectiveness of training programs, plans, or procedures





## Percent Across Specialty Clusters and Jobs by DAFSC



SPECIALTY JOBS	DAFSC 1C131 (N=492)	DAFSC 1C151 (N=784)	DAFSC 1C171 (N=412)	DAFSC 1C191 (N=35)	DAFSC 1C100 (N=10)
AIR TRAFFIC CONTROL CLUSTER	93	90	85	69	70
Tower Apprentice Job	5	2	2	0	0
RAPCON Apprentice Job	7	2	2	0	0
Tower Job	40	40	35	40	10
RAPCON Job	34	42	43	29	60
MANAGEMENT/SUPERVISION IJ	0	*	6	17	30
TECHNICAL TRAINING INSTRUCTION IJ	0	3	1	0	0
NOT GROUPED	7	6	8	14	0

<sup>\*</sup> Indicates less than 1%

Note: Columns may not add up to 100% due to rounding



## Career Ladder Progression Percent Time Spent on Duties



		DAFSC 1C131	DAFSC 1C151	DAFSC 1C171
DU	TIES	(N=492)	(N=784)	(N=412)
A	PERFORMING GENERAL AIR TRAFFIC CONTROL ACTIVITIES	68	60	50
В	PERFORMING RADAR ACTIVITIES	12	11	9
С	PERFORMING CONTROL TOWER ACTIVITIES	16	15	13
D	PERFORMING AIR TRAFFIC CONTROL MOBILE OPERATIONS	*	1	1
E	PERFORMING GENERAL DEPLOYMENT AND CONTINGENCY OPERATIONS ACTIVITIES	1	1	2
F	PERFORMING GENERAL ADMINISTRATIVE ACTIVITIES	1	1	4
G	PERFORMING GENERAL SUPPLY AND EQUIPMENT ACTIVITIES	1	1	2
Н	PERFORMING TRAINING ACTIVITIES	2	8	9
I	PERFORMING MANAGEMENT AND SUPERVISORY ACTIVITIES	*	2	11

<sup>\*</sup> Indicates less than 1%

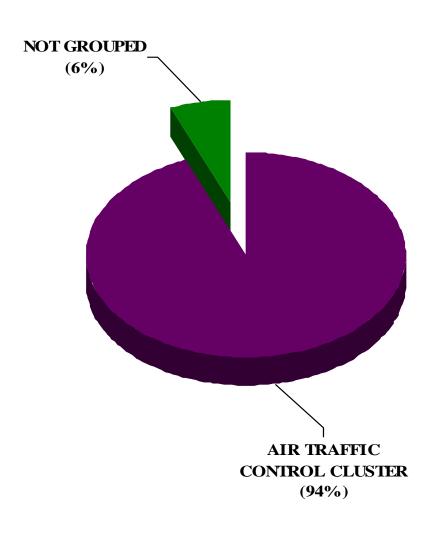
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# First-Enlistment Cluster



(N=744)





## First-Enlistment Personnel Representative Tasks



PERCENT MEMBERS PERFORMING (N=744)

TASKS	(N=744)
Apply duty, operational, and local aircraft priorities	92
Annotate or update flight progress strips	91
Clean work areas or equipment	91
Complete preduty equipment checklists	91
Apply visual separations procedures	90
Perform interfacility coordination	87
Perform intrafacility coordination	87
Issue altimeter settings	87
Apply wake turbulence separations	86
Transfer control of aircraft	86
Transfer position responsibility	86
Assign frequencies to aircraft	85
Transfer communications of aircraft	85
Sequence aircraft	85
Issue traffic advisories	85
Copy, issue, or relay PIREP in-flight weather conditions	85
Issue bird advisories	85



## First-Enlistment Personnel Equipment or Tools



18

**PERCENT MEMBERS PERFORMING EQUIPMENT OR TOOLS** (N=744)**Control Tower Equipment Facility Clocks** 65 Ultrahigh Frequency (UHF) Radios, AN/GRC-171 63 Wind Indicators, ANG/FMG-13 61 Wind Indicators, AN/FMQ-13 60 Digital Voice Recording Systems (DVRSs) 58 VHF Radios, VHF AN/GRC-211 56 **Automatic Terminal Information Services (ATISs)** 56 **Radar Equipment** Facility Clocks (Radar) 69 UHF Radios, AN/GRC-171 62 VHF Radios, AN/GRC-211 57 **DVRSs** 54 **ETVSs** 53 Navigational Aid (NAVAID) Instrument Landing Systems (ILSs) 79 Tactical Air Navigation (TACAN) Systems 76



## Specialty Training Standard (STS) Analysis



- STS is well supported by survey data
  - Fundamentals: 9 of 273 STS items unsupported
  - Tower: 1 of 82 STS items unsupported
  - Radar: 0 of 110 STS item unsupported
- Some STS items may need proficiency code review: uncoded STS items matched to JI tasks performed by more than 20% of members
  - Fundamentals: 9
  - Tower: 117
  - Radar: 125
- Some technical tasks performed by 20% or more of members were not referenced to STS and should be reviewed for possible inclusion in STS
  - Fundamentals: 9
  - Tower: 117
  - Radar: 124



## Specialty Training Standard (STS) Analysis



- STS is well supported by survey data
- Some STS items may need proficiency code review: uncoded STS items matched to JI tasks performed by more than 20% of members
  - 5 items were unsupported
- Some technical tasks performed by 20% or more of members were not referenced to STS and should be reviewed for possible inclusion in STS
  - 29 items were not referenced to the STS
  - Majority concentrated in Duty A (Performing General Air Traffic Control Activities)



# Unsupported STS Elements (Fundamentals Course)



#### **Examples**

					PERCENT MEMBERS PERFORMING				
		PROF	PROF	PROF	1ST	3-	-		
		CODE	CODE	CODE	ENL	LVL	TNG	TSK	
UNIT	STS ELEMENT	(A)	(T)	(R)	(N=744)	(N=492)	EMP*	DIF**	**ITA
3.2. Task	Class B Airspace (3. Operational Areas) A0034. Control aircraft operations in Class B Airspace	В			15	18	3.68	4.83	7
8.11. Task	Timed Approaches (8. Non-Radar Procedures) B0162. Control timed approaches	A			19	17	2.86	6.24	2

<sup>\*</sup> Mean TE Rating = 3.14; Standard Deviation = 1.69; High TE = 4.83

<sup>\*\*</sup> Mean TD Rating = 5.00; Standard Deviation = 1.00; High TD = 6.00

<sup>\*\*\*</sup> ATI = Automated Training Indicator is training decision value for resident training (18 = high; 1 = low)



## **Proficiency Codes Requiring Review**



#### PERCENT MEMBERS PERFORMING

UNIT	STS ELEMENT	PROF CODE	FUND (N=1,531)	TOWER (N=1,100)	RADAR (N=1,062)	TNG EMP*	TSK DIF**	ATI***
7.10	Facility Evacuation Procedures (7. Operating Procedures)	-						
Task	A0109. Perform facility evacuation procedures		61	62	62	3.58	4.22	17
7.52	Aircraft Conducting Unusual Maneuvers (7. Operating Procedures)	-						
Task	A0010. Approve or disapprove pilot requests to conduct unusual maneuvers		65	64	67	3.47	4.76	17
7.127	Altitude Reservations (7. Operating Procedures)	-						
Tasks	A0047. Coordinate altitude reservation conflicts with appropriate personnel		38	32	43	2.89	4.65	14
	A0128. Relay airspace reservation amendment delays or cancellations		40	37	43	2.69	4.06	14
	A0131. Relay enroute altitude reservations		33	30	38	2.90	4.03	14

<sup>\*</sup>Mean TE Rating is 3.14, Standard Deviation is 1.69 (HIGH TE=4.83)

<sup>\*\*</sup>Mean TD Rating is 5.00, Standard Deviation is 1.00 (HIGH TD= 6.00)

<sup>\*\*\*</sup>ATI=Automated Training Indicator is a training decision value for resident training (18=high; 1=low)



## Tasks not Referenced to STS



#### **Examples**

#### PERCENT MEMBERS PERFORMING

TASK		1 <sup>ST</sup> ENL (N=744)	3-LVL (N=492)	TNG EMP*	TSK DIF**	ATI***
A0005.	Apply duty, operational, and local aircraft priorities	90	92	6.26	4.70	18
A0025.	Conduct communications-out procedures	48	41	4.31	5.00	15
A0038.	Control emergency aircraft to alternate fuel aircraft	40	34	3.62	5.48	15
A0041.	Control minimum fuel or emergency fuel aircraft	77	70	5.38	5.19	18
A0117.	Perform tape transcriptions	54	49	3.20	5.47	17
A0143.	Track or flight-follow unmanned, suspect, or derelict airborne objects	30	28	2.99	4.86	14
B0161.	Control no-gyro aircraft	39	34	4.45	6.60	15
C0213	Control emergency or minimum fuel operations	51	47	5.12	5.58	18
C0238	Protect overhead travel patterns	52	49	5.11	5.38	18

<sup>\*</sup> Mean TE Rating = 3.14; Standard Deviation = 1.69; High TE = 4.83

<sup>\*\*</sup> Mean TD Rating = 5.00; Standard Deviation = 1.00; High TD = 6.00

<sup>\*\*\*</sup> ATI = Automated Training Indicator is training decision value for resident training (18 = high; 1 = low)



### **Job Satisfaction Indicators**



	AD (N=1,733)
JOB INTERESTING	87
TALENTS WELL UTILIZED	91
TRAINING WELL UTILIZED	94
SENSE OF ACCOMPLISHMENT	81



## Job Satisfaction Indicators (Current vs. Previous Study)



	First-Term Airmen (1-48 MONTHS)		Second-Term Airmen (49-96 MONTHS)			Career Airmen 97+ MONTHS		
	2004 (N=744)	2001 (N=796)	2004 (N=481)	2001 (N=126)		2004 (N=508)	2001 (N=813)	
JOB INTERESTING	89	94	87	96		83	94	
TALENTS WELL UTILIZED	93	94	93	96		88	89	
TRAINING WELL UTILIZED	98	97	95	95		89	92	
SENSE OF ACCOMPLISHMENT	92	90	90	90		87	75	
PLAN TO REENLIST	34	40	37	35		48	<b>42</b>	



## Retention Dimensions First-Term Airmen (N=744)



PERCENT	
RESPONDING	AVERAGE
71	2.66
64	2.40
56	2.59
54	2.59
52	2.36
63	2.53
61	2.42
57	2.74
34	2.53
30	2.34
	RESPONDING  71  64  56  54  52  63  61  57  34

Scale: 1 = slight influence, 2 = moderate influence, 3 = strong influence



## Retention Dimensions Second-Term Airmen (N=481)



	PERCENT	
PLANNING TO REENLIST (N=178)	RESPONDING	AVERAGE
Bonus or special pay	85	2.65
Pay and allowances	66	2.44
Job security	60	2.49
Retirement benefits	57	2.66
Medical or dental care for AD member	56	2.47
PLANNING TO SEPARATE (N=302)		
Pay and allowances	67	2.56
Civilian job opportunities	66	2.72
Military lifestyle	56	2.31
Work schedule	34	2.33
Additional duties	34	2.13

Scale: 1 = slight influence, 2 = moderate influence, 3 = strong influence



## Retention Dimensions Career Airmen (N=508)



	PERCENT	
PLANNING TO REENLIST (N=245)	RESPONDING	AVERAGE
Retirement benefits	74	2.63
Bonus or special pay	52	2.47
Pay and allowances	47	2.48
Job security	46	2.54
Military lifestyle	43	2.36
PLANNING TO SEPARATE (N=84)		
Pay and allowances	58	2.61
Civilian job opportunities	57	2.62
Bonus or special pay	50	2.55
Military lifestyle	37	2.23
Additional duties	35	2.66

Scale: 1 = slight influence, 2 = moderate influence, 3 = strong influence



### **Summary of Results**



- Career ladder progression typical
  - Technical at 3-skill level progressing to more managerial at 9-skill level and beyond
- Career ladder documents well supported by survey data
  - STS provided comprehensive coverage of work performed by career ladder
  - Review of some items warranted
- Job satisfaction indicators
  - Similar when compared to previous study across all TAFMS groups



### Way Ahead



- U&TW held 2-6 Aug 04
- Next SKT rewrite (major) scheduled for Apr 05



#### **Questions?**





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https://www-r.omsq.af.mil/OA/oaproducts.htm

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#### Sustaining the Combat Capability of America's Air Force



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